



Community Charter

Pacific Hydro aims to establish and maintain respectful and collaborative relationships with the communities in which it operates or seeks to operate in. Recognising that community support is as critical to project success as technical and financial factors, Pacific Hydro endeavours to develop, maintain and continually improve our relationships and support for our projects.

We aim to develop mutual trust and respect within our host communities through adopting appropriate levels of transparent, open engagement and communication at all stages of our projects. We are committed to delivering respectful, positive and lasting social, environmental and economic benefits to our host communities by supporting community initiatives and seeking mutually agreed solutions to potential issues.

Our Purpose, Vision, Values and Behaviours guide the interactions we have with all stakeholders, including local communities, and we recognise and respect people's rights, local laws, customs and cultures.

Pacific Hydro is committed to working with local communities in ways that are inclusive and collaborative to identify and mitigate potential impacts resulting from our activities, including social, cultural, health, safety or environmental, responding to the needs of each community.

As a member of your community, Pacific Hydro will also strive for best possible outcomes in response to enquiries, complaints and feedback from our stakeholders.

A handwritten signature in blue ink that reads "Rachel Watson".

Rachel Watson
CEO of Pacific Hydro Australia &
Chief Operating Officer of the
Corporate Office

Version 4: Approved

Date: March 2019